



Warranties — General Information

Refer to product Owner's Manual to view specific warranty terms and conditions. See page 26 and top of page 27 for purchase of extended warranty options on all slicer and mixer models.

GFE will repair or replace its products, at its option and at its place of business or at customer locations, found to contain defects of material or workmanship. Warranty begins on date of installation or up to 6 months after date of factory shipment, when product is not shipped directly to end use location. Repairs at customer locations will be undertaken during normal business hours (8AM-5PM at location of equipment) Monday to Friday excepting national and bank holidays. Distance charges may apply if the equipment is more than 60 miles from the nearest service provider. Please refer to the following list for specific information about warranty coverage and duration. Complete warranty information is also available in every GFE Equipment Operating Manual. Warranty service can be arranged by calling GFE Customer Support at 1-866-260-0522 M-F, 8am EST-5pm EST.

Slicer Models: 3600M, 3850N, 3975N, 4600N, 4975N, 3600NF, 3975NF — 2-year parts and 1-year labor warranty (*wear items excluded*).
Special 15-year warranty on drive gears applies.

Slicer Models: C9, C10, C12, G10, G12, G12A, G14, GC512 — 1-year parts and labor warranty (*wear items excluded*).

Scale Models: GPS5, GPS10 — 1-year replacement warranty.

Scale Models: GGS30, GS30B, GS30T — 1-year parts and labor warranty (*wear items excluded*).

Planetary Mixer Models: SP5, SP10, SP20, SP25, SP30, SP40, SP60, SP62P, SP80PL — 2-year parts and 1-year labor warranty (*wear items excluded*)
EXCEPT mixer agitators and hub accessories which have a 1-year parts only warranty, no labor warranty is provided.

*** Units shipped after 10/1/2016 will have a 2-year labor warranty.**

Spiral Mixers: GSM120, GSM175 — 2-year parts and 1-year labor warranty (*wear items excluded*) EXCEPT mixer agitators which have a 1-year parts only warranty, no labor warranty is provided.

*** Units shipped after 10/1/2016 will have a 2-year labor warranty.**

Meat Choppers: CM12, CM22 — 1-year parts and labor warranty (*wear items excluded*).

Globe Branded Gas Cooking Models: GCB-15G-SR, GCB24G-SR, GCB36G-SR, GCB48-SR, GCB-15G-CR, GCB24G-SR, GCB36G-CR, GCB48-CR, GCB15G-RK, GCB24G-RK, GCB36G-RK, GCB48-RK, GG15G, GG24G, GG36G, GG48G, GG24TG, GG36TG, GG48TG, GHP12G, GHP24G, GHP36G, GF15G, GF30G, GF15PG, GF30PG — 2-year parts and labor warranty.

Chefmate Branded Gas Countertop Cooking Models: C24CB-SR, C36CB-SR, C24GG, C36GG, C12HT, C24HT — 1-year parts and labor warranty (*wear items excluded*)

Electric Countertop Cooking Models: GEG24, GEG36, PG24E, PG36E, GPG10, GSG10, GPGDUE10, GSGDUE10, GPG1410, GSG1410, GPG14D, GSG14D, GPGDUE14D, GSGDUE14D, RG30 — 1-year parts and labor warranty (*wear items excluded*).

Other Equipment Models: Warming Lamp, Rice Cooker, Soup Warmer, Electric Fryer, Pasta Cooker, Induction Ranges, Patty Presses — 1-year parts and labor warranty (*wear items excluded*).

Please refer to individual product owner's manual to view complete warranty terms and conditions.

Parts and Service Contact:

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